

# Conducting an Overview of Privacy Legislation, Regulation and Standards as a Means to Improve Education on Data Privacy Compliance

Master's Thesis Kick-Off Presentation, Ali Asaf Polat

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## Introduction

- Motivation
- Goals

**Research Questions** 

Methodology

**Initial Results** 

**Next Steps** 

## Motivation



- Data Privacy is getting more important with increasing data gathering from the user.
- There are different data privacy regulations based on the location.(GDPR, CCPA, PIPEDA)
- Legal regulations look overwhelming and there is no comprehensive overview. So, this makes it difficult for practitioners to understand and comply with the laws.



## Goal



- Investigate existing legal regulations, and present a structured and curated collection of topics that is easy to understand for practitioners.
- By doing that, practitioners can gain a better understanding of the legal regulations and design their systems and business models accordingly.





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## Research Questions



## Research Questions

RQ1

What are the predominant data privacy laws, regulations, and standards?

RQ2

What are the most important aspects practitioners should know about regarding data privacy laws, regulations, and standards?

RQ3

What are the existing approaches that have been taken to educate on the topics of data privacy compliance?

RQ4

How can this knowledge be synthesized to be represented on an e-learning platform?

## **GOAL**

- Finding the existing regulations and standards.
- Understanding the relation between them. Common/distinct points.
- Extracting the most important topics/aspects among the regulations and standards.
- Structuring them to create easily understandable learning contents.
- Analyzing the existing curricula to form the basis for our own curriculum.
- Creating learning contents for found aspects by using the curriculum.

Creation of learning paths and nuggets on the LACE platform.



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# Methodology



RQ1

What are the predominant data privacy laws, regulations, and standards?

RQ2

What are the most important aspects practitioners should know about regarding data privacy laws, regulations, and standards?

- Clear up the definitions and get familiar with the terminology
- Search for existing laws, regulations and standards

- Make selection among existing laws, regulations and standards to narrow the scope.
- Find the most important topics/aspects in the regulations practitioners should know by reading articles, papers and regulations itself, and hierarchically structure them.

• Workshop with legal experts

RQ1

RQ2

# Methodology



RQ3

What are the existing approaches that have been taken to educate on the topics of data privacy compliance?

RQ4

How can this knowledge be synthesized to be represented on an e-learning platform?

Workshop with legal experts



- Follow online courses, certificate programs and tutorials.
- Create learning contents based on the defined aspects.

 Synthesize the created learning nuggets and paths in the e-learning platform.

RQ3

RQ4

# Methodology



Workshop with legal experts

Determine educating approach

RQ3

 Create learning contents based on the defined aspects.

#### RQ1

- Clear up the definitions and get familiar with the terminology
- Search for existing laws, regulations and standards

#### RQ2

- Make selection amoung existing laws, regulations and standards to narrow the scope.
- Find the most important topics/aspects in the regulations practitioners should know, and hieararchically structure them.

## RQ4

 Synthesize the created learning nuggets and paths in the e-learning platform

## Literature Review

Structuring

**Synthesis** 



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# **Initial Results/Definitions**



RQ1

What are the predominant data privacy laws, regulations, and standards?

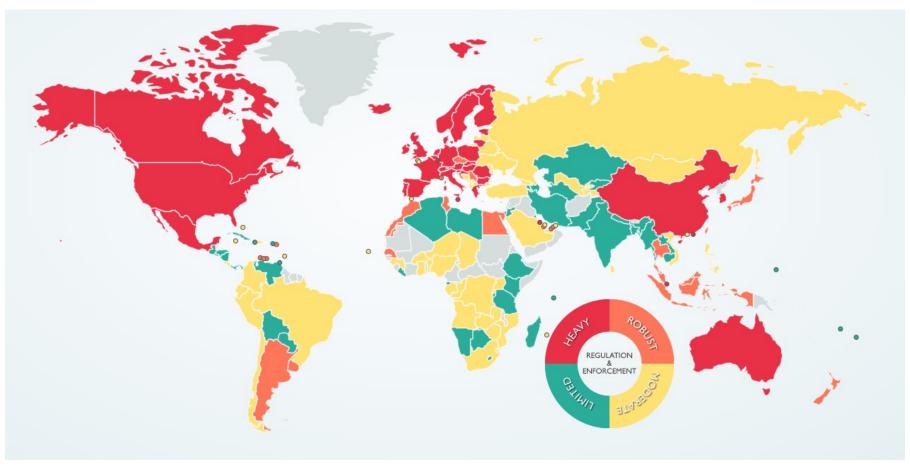
- Getting familiar with the terminology.
- Clarifying definitions and finding relations between the terms.

| Aspects     | Legislation                           | Regulation   | Standard  |
|-------------|---------------------------------------|--|---|
| Authority   | Legislation branch, the parliament    | Agencies, boards, and commissions                                    | Committees from industry, governments, academia and the public interest |
| Scope       | Apply to society as a whole           | More specific areas, industries or sectors                           | More specific areas, industries or sectors                              |
| Flexibility | Complex legislative process to change | Relatively easy to change by public comments                         | Accumulation of best practices  |
| Enforcement | Judicial system, courts               | Agencies, boards, and commissions that has power to subject to fines | No enforcement but creates reliability                                  |



RQ1

What are the predominant data privacy laws, regulations, and standards?

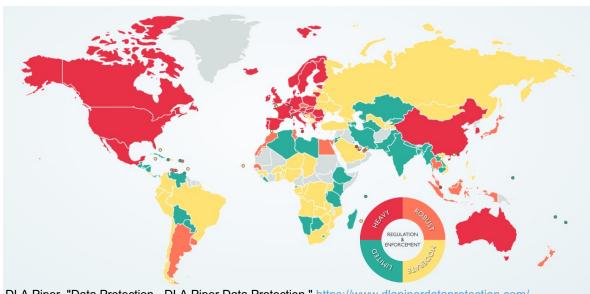


DLA Piper. "Data Protection - DLA Piper Data Protection." <a href="https://www.dlapiperdataprotection.com/">https://www.dlapiperdataprotection.com/</a>.



RQ1

What are the predominant data privacy laws, regulations, and standards?



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#### **Selected Countries**

- European Data Protection Area
- USA
- Canada
- China
- Bahrein
- Mexico

- Australia
- South Korea
- Singapore

How are those countries classified as having heavy regulations?

 $\searrow$ 

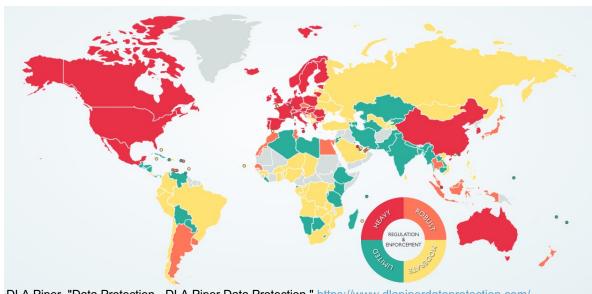
From: <u>I\*\*\*\*\*n@dlapiper.com</u>

"...We base the assessment on questions that local counsel in the relevant jurisdictions answers, mainly around (1) the level of legislation (e.g., omnibus laws, comprehensive laws, or sectoral/sector specific, or no legislation at all), (2) the level of sanctions associated with non-compliance and (3) the practical/actual enforcement by regulatory authorities, or where it exists though a private right of action etc. They rate each of these categories and sub-questions that sit under that category on a scale from 1-5..."



RQ1

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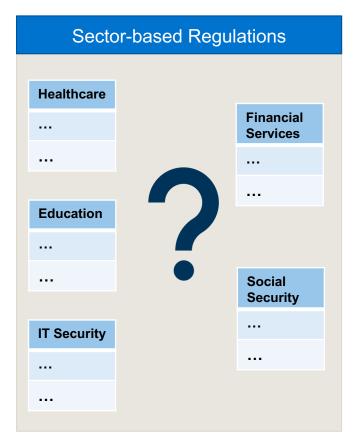


RQ1

What are the predominant data privacy laws, regulations, and standards?

- Finding data privacy related legislations and regulations for selected countries.
- There are also sector-based regulations which have provisions for data privacy.

| Data Privacy, Data Protection Regulations            |                                  |  |  |  |
|--|----------------------------------|--|--|--|
|  |                                  |  |  |  |
| Regulation   | Country/Region                   |  |  |  |
| General Data Protection Regulation(GDPR)             | European Data<br>Protection Area |  |  |  |
| California Consumer Privacy Act(CCPA)                | California/USA                   |  |  |  |
| Virginia Consumer Data Protection Act(VCDPA)         | Virginia/USA                     |  |  |  |
| The China Personal Information Protection Law (PIPL) | China                            |  |  |  |
| Brazilian General Data Protection Law (LGPD)         | Brazil                           |  |  |  |
|  |                                  |  |  |  |
|  |                                  |  |  |  |

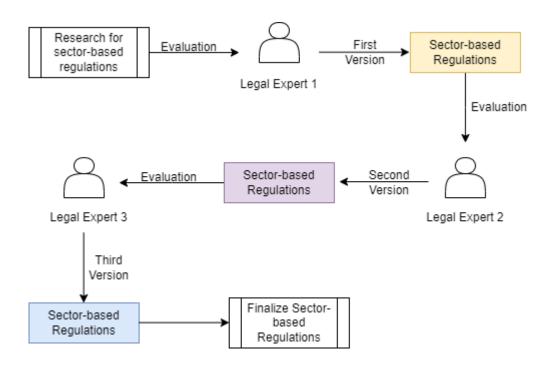


# Initial Results/Sector-based Regulations



RQ1

What are the predominant data privacy laws, regulations, and standards?





#### **Financial Services**

- Gramm-Leach-Bliley Act
- Sarbanes-Oxley Act
- Dodd-Frank Act

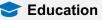


#### Healthcare

- Health Insurance Portability and Accountability Act(HIPAA)
- Health Information Technology for Economic and Clinical Health Act (HITECH)



- German IT Security Act
- Critical Infrastructure Protection Act
- Cybersecurity Information Sharing Act



Family Education Rights and Privacy Act(FERPA)

## Specific Consumer Protection

- California Consumer Privacy Act(CCPA)
- **Telephone Consumer Protection** Act(TCPA)
- Telemarketing Sales Rule



## **M** Immigration and Crime Prevention

- The Criminal Justice Act
- The Migration Act



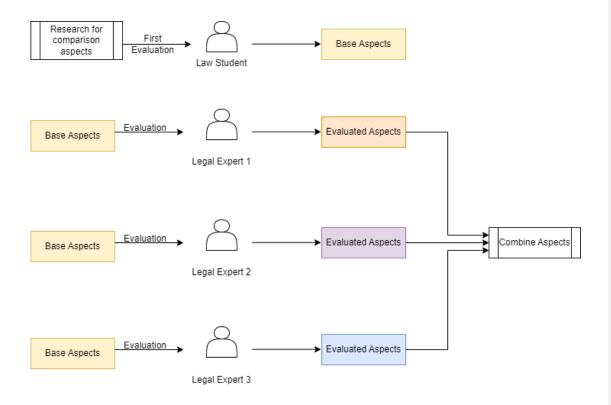
- Social Code in Germany (Sozialgesetzbuch)
- Social Security Administration Act

# Initial Results: Important Topics / Comparison Aspects



RQ2

What are the most important aspects practitioners should know about regarding data privacy laws, regulations, and standards?



#### **Principles**

- Lawfulness
- Fairness
- Transparency
- Purpose Limitation
- Data Minimization
- Accuracy
- Storage Limitation
- Integrity, Confidentiality and Availability
- Accountability

## **Legal Basis**

- Consent
- Legitimate Interest
- Performance of Contract
- Legal Obligation
- Vital Interest
- Public Interest

#### **Enforcement**

- Administrative Supervisory Authority and Enforcement
- Administrative Fines in case of noncompliance
- Personal Liability
- Private Right of Action

Privacy by Design Privacy by Default

#### **Controller and Processor**

- Define Data Controller or synonyms
- Define Data Processor or synonyms
- Assigning a DPO or synonmys in certain circumstances
- Binding contract between Controller and Processor
- Keep record of data processing activities
- Data Breach Notifications
- Recognize accountability
- Provide Safeguards for International Data Transfer
- Conducting DPIA for High Risk Activities
- Security Requirements

#### **Right of Data Subject**

- Right to opt out specific or all processing
- Right to Access
- Right to Erasure
- Right to Data Portability
- Right against automated decision making
- Right to Correct(or Rectification)
- Age-based opt-in right
- Right to Redress

#### **Thresholds**

 Compliance requirements based on thresholds

# Initial Results: Evaluation of Comparison Aspects with Legal Experts

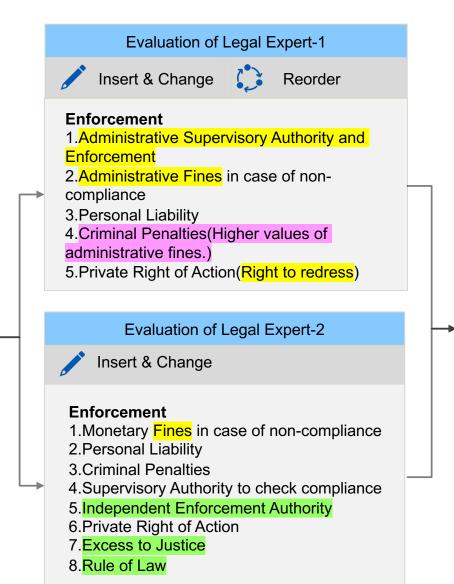


## **Base Aspects for Enforcement**

#### **Enforcement**

- 1. Monetary Penalties in case of noncompliance
- 2.Personal Liability
- 3. Criminal Penalties
- 4. Supervisory Authority to check compliance
- 5. Private Right of Action

--: Insert --: Change --: Remove



#### **Evaluation of Legal Expert-3**



#### Enforcement

- 1. Administrative Supervisory Authority and Enforcement
- 2.Administrative Fines in case of noncompliance
- 3. Personal Liability
- 4. Private Right of Action



## Introduction

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**Expected Results** 

**Next Steps** 

# **Next Steps**



RQ1

What are the predominant data privacy laws, regulations, and standards?

Structure researched standards

RQ2

What are the most important aspects practitioners should know about regarding data privacy laws, regulations, and standards?

- Extract the most important aspects practitioners should know from existing standards
- Compare regulations based on specified aspects

RQ3

What are the existing approaches that have been taken to educate on the topics of data privacy compliance?

- Research existing approaches from different platforms and tutorials
- · Create learning contents for found aspects by applying educating approach

RQ4

How can this knowledge be synthesized to be represented on an e-learning platform?

Represent created contents on an e-learning platform by creating learning paths and nuggets

# **Next Steps**



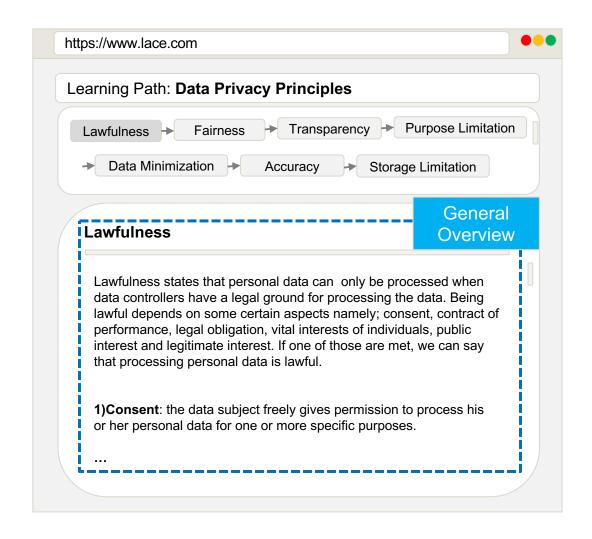
Finishing comparison table based on the found aspects and selected countries

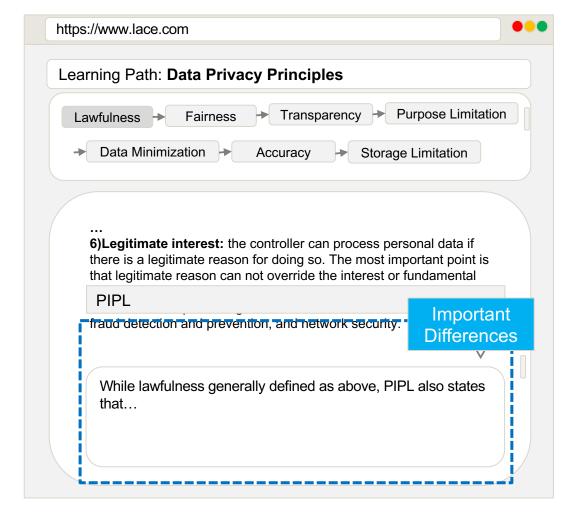
| Comparison Aspects | GDPR  | ССРА  | PIPL |  |  |  |  |
|--------------------|---|---|------|--|--|--|--|
| Principles         |   |   |      |  |  |  |  |
| Lawfulness         | Being lawful depends on consent, contract of performance, legal obligation, vital interests of individuals, public interest and legitimate interest.            |   |      |  |  |  |  |
| Fairness           | The data subject must be informed about the processing operation and its purposes, existence of profiling and the consequences of such profiling                | The categories of personal information to be collected and the purposes for which the categories of personal information are collected or used and whether that information is sold or shared.      |      |  |  |  |  |
| Transparency       | Individuals must be informed which personal data is collecting from them, why it is collected and how they will be used.  | The categories of personal information to be collected and the purposes for which the categories of personal information are collected or used and whether that information is sold or shared.      |      |  |  |  |  |
| Purpose Limitation | Personal data must be collected for specific, explicit, and legitimate purposes and not further processed in a manner that is incompatible with those purposes. | A business shall not collect additional categories of personal data or use personal data collected for additional purposes without providing the consumer with notice consistent with this section. |      |  |  |  |  |
| Data Minimization  | Personal data can be collected in<br>adequate, relevant, and limited<br>to what is necessary in relation<br>to the purposes for which they<br>are processed     |   |      |  |  |  |  |
|                    |   |   |      |  |  |  |  |

# **Next Steps**



Creating learning contents and representing them on an e-learning platform





# **Timeline**



